

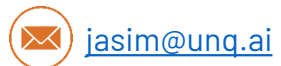


PRACTICE MANAGEMENT SOFTWARE



TECHNOLOGIES PVT LTD

Empowering Time Critical Solutions



Supported by KITS & KSUM





Why Appointment Management Fails in the Service Industry?



Varying Service Durations: Different clients need different times for services.



Service Overruns: Delays in one appointment affect the whole schedule.



Provider Delays: Late arrivals or breaks disrupt appointments.



Peak Hour Preference: Clients lose trust in scheduled times, causing overcrowding.



Reception Challenges: Receptionists struggle to manage delays and rescheduling.



Click to Play

HSR Layout
Survey:

A Doctor

Lost 1.5 Lakhs as his
software failed to
manage queue



5+

Reported losing
Patients due to
long queue



UNQ IS REINVENTING the Service Appointment Booking!

Everyone Else

Today
8 Slots Available

Morning

10:00 AM 10:15 AM

11:45 AM

Afternoon

12:00 PM 12:15 PM

03:30 PM 03:45 PM

Evening

04:00 PM 04:15 PM

05:45 PM 06:00 PM

07:30 PM 07:45 PM

UnQ
PROFESSIONAL

Connected Patient

Dr. Anna
Dental Surgeon

Single Visit RCT X Extraction - Single Tooth X

Proceed Cancel

Choose procedure / purpose

06:00 AM 07:30 AM 09:00 AM 10:30 AM 12:00 PM 01:30 PM

L1 ₹150 3/5 L2 ₹100 L3 ₹100 0/5 L4 ₹100 3/5 L5 ₹100 3/5

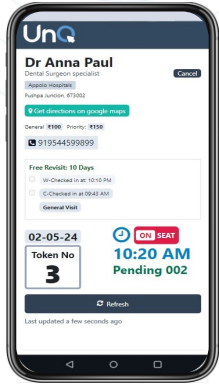
Priority Slot General Slots

L6 ₹150 3/5 L7 ₹100 L8 ₹100 3/5 L9 ₹100 3/5 L10 ₹100 5/5

01:30 PM 03:00 PM 04:30 PM 06:00 PM 07:30 PM 09:00 PM

Allocates multiple slots when required

TIME BASED Inventory Management System



How UNQ Enhances Client Experience?

- Receive a link with your predicted appointment time upon booking.
- Check the link before leaving home to see if there are any delays.
- Save Time, Arrive Right on Time!

How It Works?

- The AI system effortlessly tracks the provider's consultation patterns.
- If a doctor runs over with a patient, the prediction model instantly updates the appointment time.
- The software adapts to real-time situations like breaks, delays, emergency patients, or no-shows.
- Appointment times for all clients are automatically adjusted, ensuring seamless scheduling.

Why Is This System Essential?

- Reception staff struggle to keep clients updated on frequent appointment time changes.
- Clients face heightened stress and frustration from prolonged waiting times.



Nobody cares Client experience better than us



	UnQ	practo	lybra+	QK QKDOO.com	Clinicia	CARESTACK
 Booking against procedure & timeslots	✓	✗	✗	✗	✗	✗
 Accurate time prediction using AI	✓	✗	✗	✗	✗	✗
 Beak Time – Controls for Doc & Staffs	✓	✗	✗	✗	✗	✗
 Priority Slots like Tatkal (Railway booking)	✓	✗	✗	✗	✗	✗
Clinic Check-in to sort out 'No Show'	✓	✗	✗	✗	✗	—
Web check-in to filter early bookings	✓	✗	✗	✗	✗	✗
 OP queue control buttons for Doctor	✓	✗	✗	✗	✗	✗
 Patients get predicted time & pending count	✓	✗	✗	✗	✗	✗
Online Booking for Patient	—	✓	✓	✓	✗	✓
 Mask Doctor name from CRM & online booking	✓	✗	✗	✗	✗	✗
 Transfer patient to other Doctors with history	✓	✗	✗	✗	✗	✗
Manage family member appointments	✓	✗	✗	✗	✗	✗

Why UNQ?

UNQ software lets patient to
book & track
the doctor appointments
online & automates your
practice



Automated
OP Queue



Patient can Track live
status, delays and
pending count



Delighted Patient
experience increases
the footfall



Doctor doesn't
have to work
unplanned hours



Reduce staffs
with a streamlined
queue



Transfer patients
with a single click

UNQ IS BUILDING UBER

for the next billion doctor appointments

WORKFLOW BASED Design – User friendly



1. General Info

2. Family Member (optional)

Search for location

File Number

Last File No: 13701

First Name *

Name in Native Language

+91 Phone Number *

Health Card No

Ethnicity/Race

Patient Registration



Patient added successfully

yusuffali VP (M)
Contact: 919879856874

Add Vitals

Or

Book Appointment?

OP Walkin

Prompt menu



Personal Family Additional Info Vitals

Ht: 101 CM Wt: 101 KG BG: AB +ve

PR: 100 BPM S-BP: 101 mmHg D-BP: 101 mmHg

BMI:

Testt

na

na

Vitals



06:00 AM 07:30 AM 09:00 AM 10:30 AM 12:00 PM 01:30 PM

L1 L2 L3 L4 L5

Priority Slot General Slots

L6 L7 L8 L9 L10

01:30 PM 03:00 PM 04:30 PM 06:00 PM 07:30 PM 09:00 PM

Slot Selection



New Appointment

UIN089 Load

New Patient

UIN089 35 M yusuffali VP 919879856874

02-11-2023

Dental Surgeon Anna Paul

Select Visit Purpose

AP Anna Paul Dental Surgeon specialist

Free Revisit: 7 days

W-checkin C-checkin

6:00 AM - 11:30 PM

G/N ₹100 P/S ₹150

40 General 10 Priority

Book Now

OP Booking

Walk in Appointment

MHD Ashref M

Contact: 919446

Anna Paul

06:00 AM to 11:30 PM

Cancel Confirm

Walk in Booking

RECEPTION WORKFLOW You can't go wrong

Web Check In
This page is used to web check in outpatients.

OP Summary

Total Appointments 3/242
Dental Surgeon: 3/242

18-02-2023

Dental Surgeon

Saima Ruqiyya K

Search here

Web Checkin:- ☒ All ☐ Pending

06:00 AM to 11:30 PM

*Web Checkin Window
15-02-2023 06:00 AM - 17-02-2023 06:00 PM

M T W T F S S

Last updated a few seconds ago Refresh List

Verify bookings over
a month in advance

Consult Appointments
This page shows list of appointments.

All Departments

Doctor 3 - Shabeel Sajalulla

Search here

Clinic Checkin:- ☒ All ☐ Pending

07:00 AM to 01:00 PM

*Web Checkin Window
15-02-2023 07:00 AM - 17-02-2023 07:00 PM

M T W T F S S

Last updated a few seconds ago Refresh List

Payment	Phone No	C-Check in
₹ 2600 Pending	912770087185	<input checked="" type="checkbox"/> 10:57 AM
₹ 500 Pending	919510735752	<input checked="" type="checkbox"/> 10:57 AM
₹ 100 Pending	91805200932	<input type="checkbox"/>

Clinic check in to
Track no show patients

Master List
This page shows list of arrived patients pending consultation.

All Departments

Anna Paul

Search here

06:00 AM to 11:30 PM

*Web Checkin Window
30-10-2023 06:00 AM - 01-11-2023 06:00 PM

M T W T F S S

Last updated a few seconds ago Refresh List

Type	Booking	Patient	Status
Walk-in	06:30 PM	Sam Augustin 28 M	Pending
OP	06:00 PM	Samuel M 22 M	Pending
OP	06:18 PM	Arun S 8 M	Pending
OP	06:36 PM	Family User 38 M	Pending
Walk-in	06:31 PM	Duafathima 8	Pending

Master list to manage
OP & Walkin appointments

OP List
This page shows the list of OPs.

18-02-2023

All Departments

Doctor 3 - Shabeel Sajalulla

Search here

07:00 AM to 01:00 PM

EC: Emergency Contact

M T W T F S S

Last updated a few seconds ago Refresh List

Print Download

EM Phone	Checked in	Procedure	OP
None	10:57 AM	10	11:03 AM
	10:57 AM	10	11:16 AM
	10:57 AM	10	11:29 AM

OP schedule time
Prediction monitoring

18-02-2023

UIN0126 File #:10002 Abdul 33
914746045275

Net Paid: Rs 0/-

Type	SI	Items	Price
Px	1	Consultation Fee	100
Px	2	Single Visit RCT	
Px	3	Previous Due	400
+ Add Item			
Total			Rs 500

Leave a note..

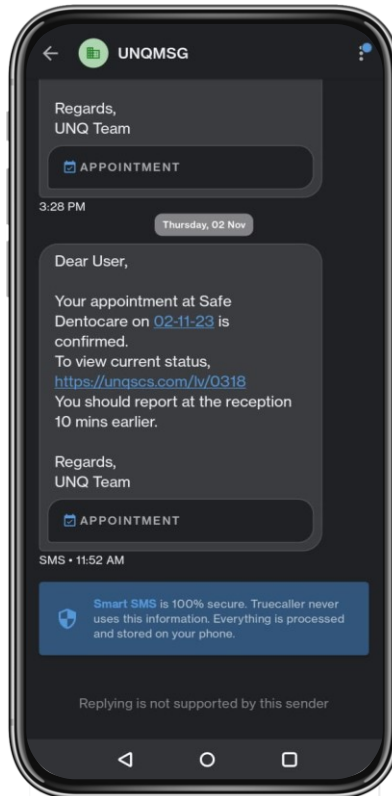
Payment Action: ☒ Create Bill ☐ Collect Payment ☐ Issue

Create Bill

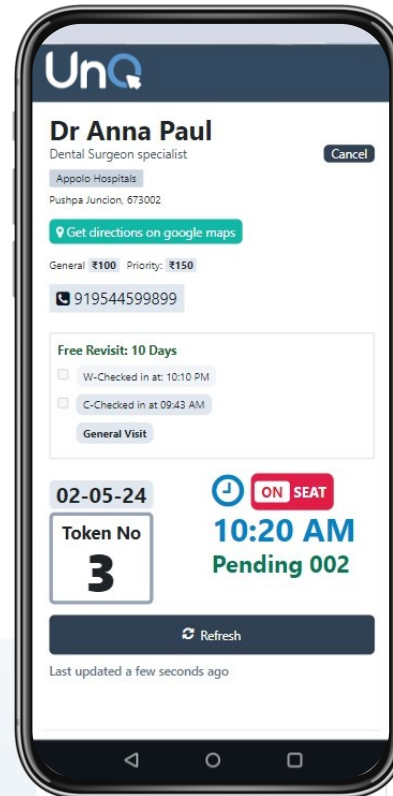
Easy billing with
Previous due tracker



REDUCE DEPENDENCY ON YOUR Reception staffs



DLT SMS with appointment tracking link



View AI Predicted Appointment time in Real-time



KIOSK for Self service, Lab Token Printing & Status Display



REDUCE 20% of the consultation time



OP Control buttons to manage Queue



Patient status (New or Existing)



OP Break time controls for doc & staffs



Call patient name In natural regional voice



Option to consult random patient



Dental Chart



Clinic arrived Patient count



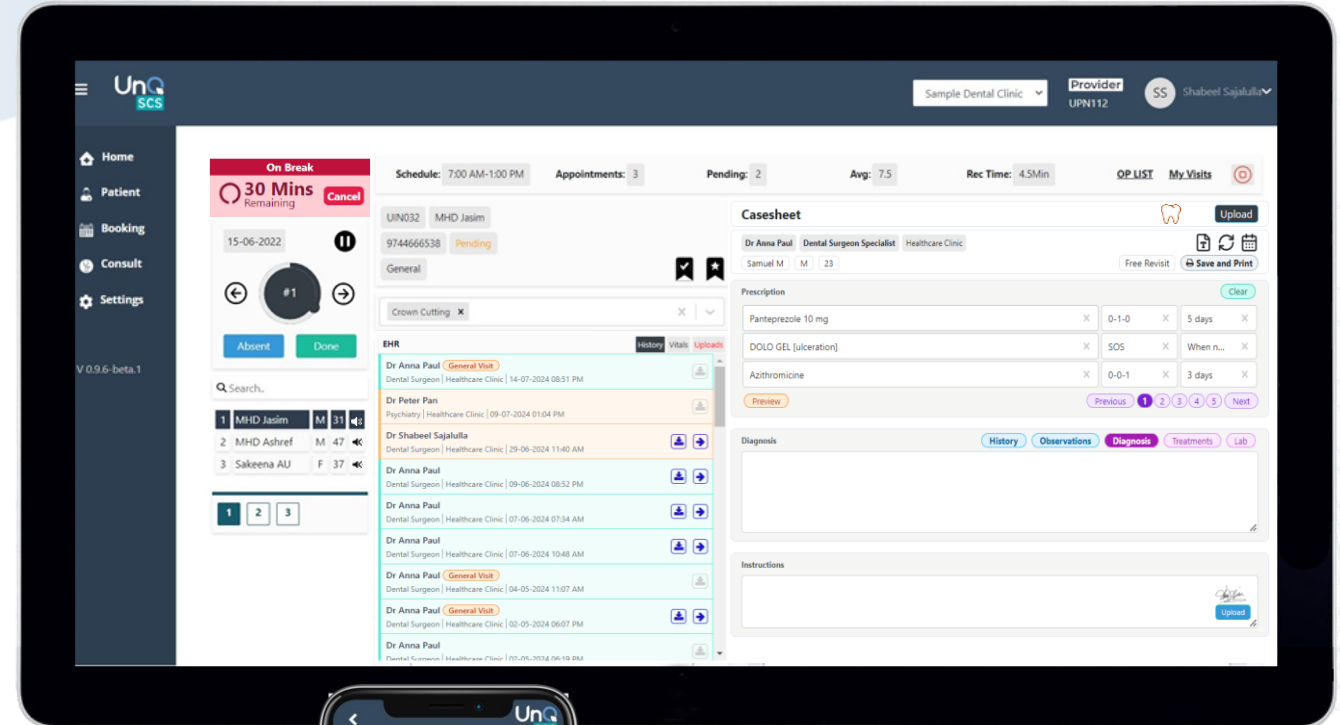
Patient EHR, Vitals & History



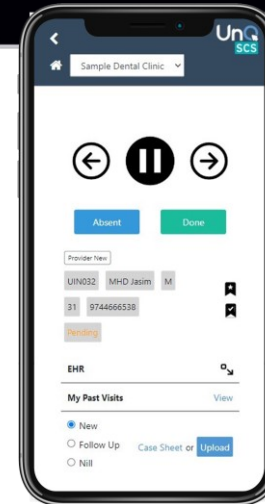
Switch to Walkin Consultation



Attach Documents



Consult screen



Even consult using phone!!

UNQ - Top Clients



Feedbacks



Dr Mohammed Rennis

Maanu Memorial Hospital

Manjeri, Kerala



UNQ's Patient Appointment & Lab Live Tracking have transformed our workflow! We're thrilled with this game-changing technology that boosts efficiency and elevates patient care.



Dr Shanoof

Doctor Oman



From what I've seen, this is the standout software that excels at queue management like no other!



Dr Shabeel

**Safe Dentocare
Kondotty, Kerala**



Thanks to UNQ, we've significantly streamlined our processes & eliminated bottlenecks, especially at the reception



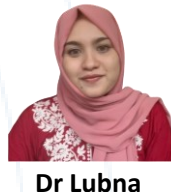
Mr Anil Kumar

**Manager - Jaza Polyclinics
Perinthalmanna, Kerala**



We chose UNQ for its user-friendly design that perfectly meets our needs. Highly recommended!

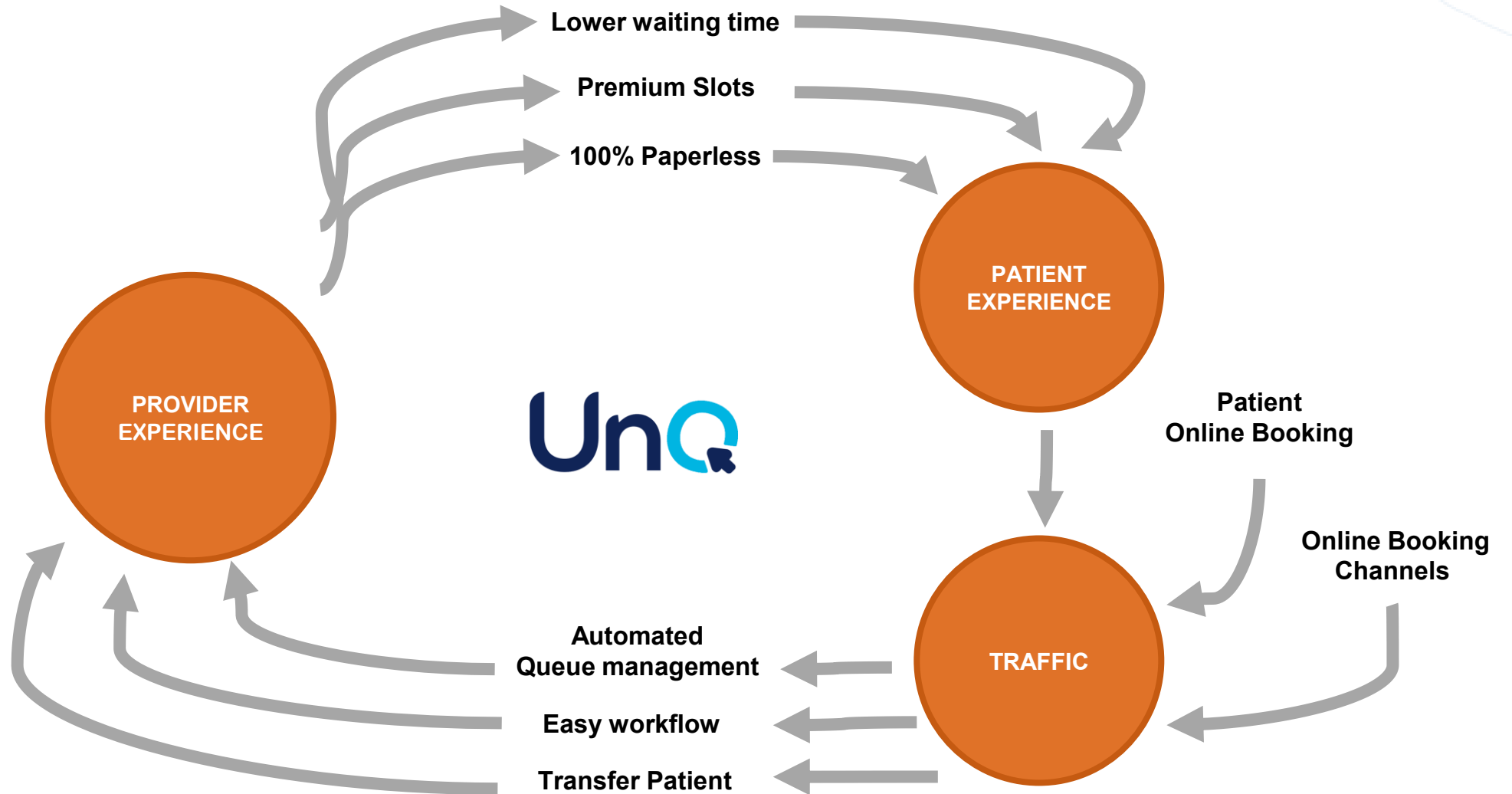
Press Release



സുപ്രഭാതം



REAL INNOVATION Experience the change



Facts to consider

while choosing clinic software !

- ✓ Reduce patient turn around time
- ✓ Huge risk of losing patient data using offline software due to virus or hdd failure
- ✓ Reduce dependency on reception staffs
- ✓ Let more patients to visit during non peak hours
- ✓ Obtain new patients through online booking
- ✓ Easily trackable Patient payment structure & past dues



Reduce 20%

High Data Security

Save expense

Finish early

10% Growth

Safe accounts

Technology Business Incubation -TBI:



Channel Partners:



Technology Partners:



UNQ Technologies PVT LTD
BANGALORE

Choose UNQ for the ultimate digital experience !



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